

# A Message from The Chief

On behalf of the men and women of the High Springs Fire Department, Welcome! Since 1913, our department has served the citizens of High Springs with pride, spirit, and tradition. If you ever have questions, comments or concerns, or just want a tour of the station and trucks, please don't hesitate to contact us. Thank you for your continued support of your fire department.

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The High Springs Fire Department (HSFD) is a 24/7 combination Advanced Life Support (ALS) fire department, made up of full-time, part-time, and volunteer members. Our daily staffing consists of a five-person crew working 24-hour shifts. We operate five pieces of apparatus out of one station located in the heart of High Springs. HSFD is an ISO-rated Class-4 department.

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## Mission Statement

The mission of the City of High Springs Fire Department is to enhance the quality of life of our community. We will accomplish this through community interaction, fire prevention education, aggressive planning, and response preparation. We will respond in a safe and timely manner delivering our services with the best equipment and by a family of employees committed to exceeding the needs and expectations of our citizens.

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## Vision Statement

To be recognized by our community and employees: as a model of excellence in providing services through education, prevention and mitigation: as a department that is synonymous with the term leadership; as a department that fosters an environment of involvement, trust, and cohesion; as a department responsive to the needs and concerns of the community.

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# Our Values

- The faith and trust of the community, and continually work to deserve that confidence through attitude, conduct, and accomplishments. We recognize that the community is the reason for our existence.
- The talents of our members and encourage responsible decision-making at the most appropriate level. We recognize the importance of personal and professional development.
- The level and quality of service we deliver to the community. We are committed to continuous improvement and are attentive to the changing needs of the people we serve.
- Open and honest communication. Communication and consensus form the foundation of our department. The system is a unique and complex collection of agencies, citizens, elected officials, hospitals, firefighters, and medical personnel, and countless others dedicated to the success of the department. Maintaining open communications and commitment to cooperation and consensus-building are essential to our continued success.

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